



ANNUAL SERVICE AGREEMENT

ANNUAL SERVICE CONTRACT AND PEACE OF MIND FOR PLC, HMI, & SCADA SYSTEMS

- Does your operation have electrical control automation technology?
- Do you know that the electrical control automation equipment is running optimally?
- How do you predict when a down-time issue may occur?
- Do you have priority access to after-hours support if an unforeseen emergency occurs?

If any of the mentioned above resonate with you, let's talk about what makes sense for you and your current operations.

TIER 1

- Standard service during business hours.
- After-hours, onsite, technical support available.
- A block of **10 hours** per month is included and billed monthly at a discounted rate.

TIER 2

- Standard service during business hours.
- After-hours, onsite, technical support available.
- A block of **20 hours** per month is included and billed monthly at a deeper discounted rate.

TIER 3

- Standard service during business hours.
- After-hours, onsite, technical support available.
- A block of **40 hours** per month is included and billed monthly at an even deeper discount.